Critical Care Department

You matter because you are you, you matter to the last moment of your life and we will do all we can to let you die peacefully.

Patient Name:

 Communication Log.

# **The purpose of the communication log is to improve communication between the healthcare professionals and the family**.

How to use it:

**Healthcare professionals:**

* Record any conversations / discussions that you have with the patient, relative or carer.
* Do not use medical terminology

**Patient / relative / carer**

* Used to recap information that you have just been given, helps you to process it in your own time
* Allows other family members to see what has been said
* Allows you record any questions you may like to ask but slipped your mind or that you didn’t want to voice.

**The document will be kept by the bedside allowing ease of access.**

**This is not to replace face to face communication but to be used to augment the communication process.**

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