

THE

# PROFESSIONAL NURSE ADVOCATE CHARTER

## The PNA will strive to achieve the following:

- Use their understanding of personal and professional resilience and support others to develop this attribute.
- Support nursing staff through restorative clinical supervision to examine their role within critical care.
- Assist nursing staff to develop their professional and career development choices.
- Support nursing staff to identify their own personal action for quality improvement.
- Use effective communication strategies and influencing skills to achieve desired outcomes.
- Use appropriate strategies to support nursing staff to maximise their potential in practice, implementing the principals of restorative clinical supervision.
- Enable nursing staff to be responsible and accountable for their actions and behaviours by creating a safe space to think, feel and reflect utilising the principals of restorative clinical supervision.
- Utilise their skills, knowledge and experience of restorative clinical supervision to facilitate effective reflective discussions with nursing staff.
- Demonstrate understanding of the role of the PNA within the context of national policy and procedure.



- To provide each staff member 3 facilitated PNA group sessions per year.
- Be available for self-referral 1:1 session as need is identified.
- To provide each member of the team a named PNA as a point of contact.
- Inform the head of service of any emerging safety issues becoming evident within the critical care department.