NECTAR NON - ACUTE REFERRAL ALGORITHM

Telephone NECTAR
01912826699

Call Handler takes initial referral details

- Contact telephone number
- Referrer's & child's details
- Provisional Diagnosis
- Reason/type of referral
- Preference of PICU (if appropriate)

Conference in NECTAR Senior nurse/Acute nurse whilst referrer stays in tele-conference

A team available for acute referrals

No → NECTAR unable to facilitate transfer as out of scope of care.

Yes ↓

Telephone triage using NECTAR planned transfer form

This is an appropriate nurse only transfer after discussion with NECTAR Senior Medic

No → See **NECTAR ACUTE REFERRAL ALGORITHM.**

Yes ↓

Mobilise NECTAR transport team.
Confirm transfer and provide ETA to referring unit.

Clinical handover by referring team, patient as triaged and stable for transfer

No → NECTAR nurse to relay patient status to NECTAR Senior Medic and appropriate management plan is made.

Yes ↓

Preparation and packaging for transfer.
Update parents
Complete pre-departure check list.

Contact receiving unit pre-departure with update and ETA